Terms & Conditions of Switch to ERP 2.0 OBU with Komoco & Win S\$5000 Lucky Draws (20 May 2024 – 31 Dec 2025)

The Switch to ERP 2.0 OBU with Komoco & Win S\$5000 Lucky Draws ("Lucky Draws") are organised by Komoco Motors Pte. Ltd. ("Komoco") and are subject to these terms and conditions ("Terms").

- 1. The Lucky Draws are open to all Hyundai vehicle owners. Komoco staff and their family members, its advertising / PR agencies and participating partners involved in these Lucky Draws are **not** eligible for the draws.
- 2. The Switch to ERP 2.0 OBU with Komoco & Win S\$5000 Lucky Draws consist of five (5) Lucky Draws over 5 Campaign Periods.
 - i. 20 May 2024 31 December 2024
 - ii. 2 January 2025 29 March 2025
 - iii. 1 April 2025 30 June 2025
 - iv. 1 July 2025 30 September 2025
 - v. 1 October 2025 31 December 2025
- 3. Komoco has the absolute discretion to decide the eligibility of any person who is interested to participate ("Participant(s)") in the Lucky Draws.

Qualifying for the Lucky Draws

- 4. Participants will get one (1) Lucky Draw Entry with every switching of IU to ERP 2.0's OBU ("Qualifying Transaction") at a Komoco Service Centre during any of the Campaign Periods. Only one (1) Qualifying Transaction per vehicle VIN, defective OBU replacement does not qualify as a Qualifying Transaction.
- 5. By participating in the Lucky Draws, all participants (including the winners) are deemed to have consented to the collection, use and disclosure of his or her name, identification / passport number, photograph and picture, image and voice for publicity purposes connected with the Lucky Draws and to co-operate with and participate in the activities organised by Komoco for this purpose without additional compensation.
- 6. By participating in the Lucky Draws, all Participants consent to Komoco's disclosure and/or use of his/her particulars (name, mobile phone number, email and address as provided) for the purposes of present or future marketing programmes at any time at Komoco's discretion.

Prize Cash

7. Lucky Draws shall be conducted on the following Lucky Draw dates, at Komoco City Service Centre (Alexandra), 253 Alexandra Road, Singapore 159936.

Lucky Draw Campaign Periods	Lucky Draw Dates
20 May 2024 – 31 Dec 2024	3 Jan 2025, at 1500hrs
2 Jan 2025 – 29 Mar 2025	2 Apr 2025, at 1500hrs
1 Apr 2025 – 30 Jun 2025	2 Jul 2025, at 1500hrs
1 Jul 2025 – 30 Sep 2025	2 Oct 2025, at 1500hrs
1 Oct 2025 – 31 Dec 2025	3 Jan 2026, at 1500hrs

- 8. Komoco reserves the right to change any Lucky Draw Dates without notice.
- 9. There will be one (1) draw across the four (4) Komoco Service Centres conducted for each Campaign Period, of which one (1) Winner will be drawn to receive a \$\$5000 ("Prize Cash")
- 10. All Lucky Draw entries submitted between 20 May 2024 to 31 December 2025 (both dates inclusive) are eligible for the Lucky Draws.
- 11. Participants will be eligible to win only one (1) prize in the Lucky Draws. Non-winning entries will continue to be eligible for Lucky Draw(s) in the subsequent Campaign Period(s).
- 12. The Winners will be randomly picked in a manner determined at the sole discretion of Komoco.
- 13. Komoco's decision on the Winner of each Lucky Draw shall be final and conclusive. Komoco will not entertain any request for changes nor any correspondence in connection therewith.
- 14. The above-mentioned Prize is non-transferable.
- 15. Komoco reserves the right to, at any time and in its sole and absolute discretion, replace and/or substitute any of the prize(s) with any other item of a similar value without prior notice.
- 16. Results will be published in the Facebook page of Hyundai Singapore and Winners will be notified by Komoco in the manner it deems appropriate.
- 17. Prize not claimed within fourteen (14) calendar days from the date of notification shall be forfeited. Komoco reserves the sole right and discretion to conduct another draw for new replacement Winner. Komoco may exercise this same right in the event the Winner is unable to receive the Prize for whatsoever reasons.

18. Winners must produce to Komoco the winner's letter, personal identification (NRIC or passport) matching the customer details of the OBU installation job order or any other evidence it may require before the Prize is issued.

General Terms & Conditions

- 19. Komoco reserves the right at any time in its sole and absolute discretion to determine and/or amend or vary these terms and conditions without prior notice, including but not limited to cancel, terminate or suspend the Lucky Draws, the eligibility terms and criteria, the selection and number of winners, and the timing of any act to be done, and all Participants shall be bound by these amendments.
- 20. In the event of any inconsistency between these terms and conditions and any brochures, marketing or campaign materials relating to the Lucky Draws, these terms and conditions shall prevail.
- 21. Komoco shall not be responsible for any injury, loss or damage suffered as a result of, or in connection with the Lucky Draws and/or redemption or use of the prizes howsoever arising, including without limitations, fulfillment of the prize(s), any error in computing chances, any breakdown or malfunction in any computer system or equipment, any notice which is misdirected and/or lost in the post, loss of income, profits or goodwill, direct or indirect, incidental, consequential, exemplary, punitive or special damages of any party including third parties howsoever arising whether in contract, tort, negligence or otherwise. For the avoidance of doubt, cancellation, termination or suspension by Komoco of the Lucky Draws shall not entitle any party to any claim or compensation against Komoco for any and all losses or damage suffered or incurred as a direct or indirect result of the act of cancellation, termination or suspension.
- 22. Participants agree to do and will take all steps as requested by Komoco from time to time to ensure that the Terms and Conditions are compliant with the Laws of the Republic of Singapore applicable to the Lucky Draws.

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